

# FLOWSTATE CX DASHBOARDS

ANY VENDOR | ANY DATA-POINT | ANY TIME | CONFIGURABLE BY ANYONE

78% of CX teams that tested us use it today

From mid-sized companies to Fortune 500s, forward-looking CX teams use FlowState dashboards



## WHAT IS FLOW?

Flow State is a powerful, psychological condition where individuals or teams are fully immersed and energized in their activities.

It is marked by timelessness, effortless focus, and high productivity, occurring when task challenges align with one's skills, leading to deep engagement and efficiency.



Actionable insights, built in minutes.

Provide your business users the tools and visibility to fully immerse, focus and energize management of their CX environment



Ensure CX is working as designed across all channels



Enable real time insights of operational performance and underlying technology



Enhance decision making, boost productivity and improve quality.



## GO BEYOND CURRENT LIMITATIONS AND GET TRUE CX OBSERVABILITY

Automated reporting & notifications

Drag and drop builder. No code

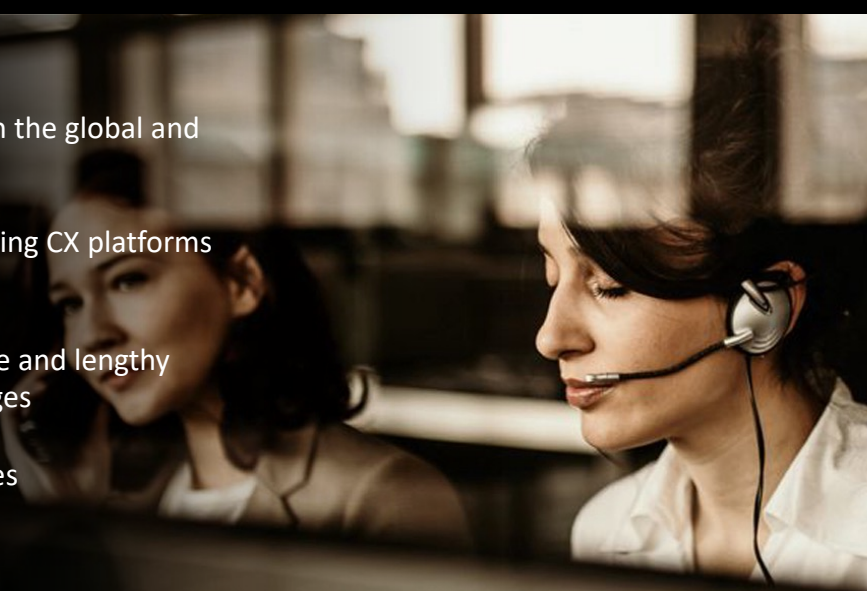
Real time agent metrics

Designed for the business user

We don't charge per agent

Does your current system really help you achieve flow?

- View live CX operations at both the global and local level
- Integrate with virtually all existing CX platforms and back-office systems
- Remove the need for expensive and lengthy installations and services charges
- No more software licensing fees



## WHAT'S NEXT?

15 minutes

Identify your challenges

5 minutes

Challenge us to build you one

5 days

Try and turn it off...

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